



January 4, 2012

Happy New Year!!

REMINDER: PROFESSIONAL DEVELOPMENT SESSIONS IN JANUARY 2012

Don't Miss Out!! Register Now!!

Start 2012 off right with professional development opportunities presented by **SPORT4ONTARIO!!**

SPORT4ONTARIO is offering the following three (3) professional development opportunities this month. Reminder to register early to avoid disappointment! All sessions to take place at 3 Concorde Gate, Toronto.

January 11, 2012: Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Accessible Customer Service Standard Compliance Workshop presented by Steve Indig, Sport Law and Strategy Group - details below.

Limited space available! Please sign up today to ensure your spot!

January 23, 2012: Addressing Homophobia in Sport: Making it Better presented by Jennifer Birch-Jones - details below. *No Charge to attend this event! All you need to do is sign up!*

January 24, 2012: Facilitation Skills for Sport Leaders Workshop facilitated by Jennifer Birch-Jones and Judy Kent - details below. *Early Bird Registration is fast approaching! Sign up by Friday January 6th for early bird pricing!*

Stay tuned for more exciting professional development announcements!

**Accessibility for Ontarians with Disabilities Act, 2005 (AODA) Accessible Customer Service Standard
Compliance Workshop**

Presented by Steve Indig, LL.B., Sport Law and Strategy Group

January 11, 2012 - 12:00 to 2:30 pm

Register [here](#).

Effective **January 1, 2012**, the **Accessible Customer Service Standard** under the **Accessibility for Ontarians with Disabilities Act, 2005** comes into effect for all Ontario businesses and organizations with one or more employees (full-time, part-time, seasonal or contract).

The Accessible Customer Service Standard, the first of five standards, is not about ramps and automatic door openers but rather about understanding that people with disabilities may have different needs.

Did you know that one in seven people in Ontario have a disability? Over the next 20 years, that number will rise as the population ages.

There are two things you need to do:

- Create and put in place a plan
- Train your staff

Your plan will include policies and procedures with respect to assistive devices, support persons, service interruptions, alternative communication methods and a feedback and complaint process.

Attendees will take away tools and resources to aid in the compliance process.

Target audience: Executive Directors/CEOs, front line staff, and board members

Presented by: Steve Indig, LL.B., Sport Law and Strategy Group

When: January 11, 2012

When: 12:00 noon to 2:30 pm

Where: 3 Concorde Gate, Toronto ON.

A **light lunch** will be served.

To **register**, please click [here](#).

Registration Fees:

Member Rate – \$30.00 plus processing fee

Non-Member rate - \$40.00 plus processing fee

If you have questions or require further information, please contact Ted Gendron at 416 426-7310 or tgendron@sport4ontario.ca

And stay tuned for more AODA workshop announcements!

Addressing Homophobia in Sport: Making it Better

Presented by Jennifer Birch-Jones

January 23, 2012 - 1:00 pm to 4:30 pm

Register [here](#).

What – A half day workshop addressing issues around sexual diversity in sport that will allow sport leaders to better understand the issues around homophobia in sport and what they can and should be doing as organizations to make sport more welcoming to sexual diversity.

Building on the Canadian Association for Advancement of Women and Sport' (CAAWS) discussion paper "*Seeing the Invisible, Speaking about the Unspoken; Addressing Homophobia in Sport*", this interactive workshop is based on the latest research and best practices. It will provide coaches and other sport leaders with the opportunity to really understand what 'homophobia' is, how it can hurt your organization's athletes, coaches, officials and other participants regardless of their sexual orientation. From understanding lesbian, gay, bisexual, and two-spirited (LGBT) language to dealing with sensitive issues such as same-sex relationships amongst teammates, the session allows for an open and honest conversation about homophobia and the important role coaches and other sport leaders can play in making sport more accepting of sexual diversity.

Target Audience: This half-day workshop is specifically targeted at sport leaders in Ontario (PSOs, MSOs, universities, centre, leagues and clubs).

Facilitator: This workshop will be led by Master Facilitator **Jennifer Birch-Jones**, the CAAWS Program Lead for Addressing Homophobia in Sport. Jennifer has an extensive background in sport in Canada and internationally, and has successfully delivered this workshop to a wide range of sport leaders across Canada.

Please note: There is **no fee** to attend this workshop.

Date: January 23, 2011

Time: 1:00 pm to 4:30 pm

Where: 3 Concorde Gate, Toronto, ON - Boardrooms 3/4

Light refreshments will be served.

To register, click [here](#).

If you have any questions or require further information, please contact Ted Gendron at 416-426-7310 or tgendron@sport4ontario.ca

We look forward to seeing you on January 23rd!

FACILITATION SKILLS FOR SPORT LEADERS' WORKSHOP

Facilitated by Jennifer Birch-Jones and Judy Kent

January 24, 2012 - 9:00 am to 5:00 pm

Register [here](#).

Description: A one-day interactive workshop specifically designed for sport leaders who use facilitation in their work, whether chairing committees, guiding and building work teams, or working with stakeholder groups. Participants will learn how to plan, manage, and conduct successful facilitations.

Tailored to sport leaders, the workshop uses practice scenarios, with participants having the opportunity to practice facilitation, as well as receive feedback from their peers and the workshop leaders in a safe environment with relevant situations.

Workshop objectives are to:

- 1) increase awareness and understanding of how to plan, manage and conduct facilitations, and
- 2) increase confidence and ability to plan, manage and conduct facilitations

The workshop and all materials will be in English.

Target Audience: New and experienced sport leaders from the public and not-for-profit sectors who use facilitation in their work including hiring and managing external facilitators

Registration fee includes a workshop resource binder, a certificate of completion, and refreshments for two breaks and lunch.

The *Facilitation at a Glance! Pocket Guide* will be available for purchase at the workshop for \$17.00.

Facilitators: Judy Kent and Jennifer Birch-Jones (see below for bios)

Date: January 24, 2012

Time: 9:00 am to 5:00 pm

Location: 3 Concorde Gate, Toronto, Ontario M3C 3N7 – Boardrooms 3/4

***Early Bird Registration Deadline:** Friday January 6, 2012

****Registration Deadline:** Friday, January 20, 2012 – 5:00 pm

To register, please click [here](#).

Fees:

***Early Bird Fee** (Confirm registration with payment by Jan. 6 to qualify for these rates)

Member Rate – \$99.00 plus processing fee

Non-Member rate - \$114.00 plus processing fee

****Registration Fees** (For registrations with payment from Jan. 7 to Jan. 20 before 5 pm)

Member Rate - \$139.00 plus processing fee

Non-Member rate - \$159.00 plus processing fee

Enquiries: Please contact Ted Gendron at 416 426-7310 or tgendron@sport4ontario.ca

About the Facilitators:

Jennifer Birch-Jones has graduate degrees in public administration and kinesiology and over twenty years of experience in facilitating performance-based planning, measurement and evaluation in both the government and not-for-profit sectors. Jennifer has facilitated a wide array of sessions with sport organizations and governments from the local to international level, and has extensive experience in sport as a former national level athlete, referee, local Board and Committee member, as well as being a Team Canada Mission Staff member for the 2002 (Manchester) and 2006 (Melbourne) Commonwealth Games. Jennifer is a Facilitator Coach and Mentor for the World Bank's International Development Program for Evaluation Training held annually at Carlton University.

Judy Kent is recognized internationally as a 'world class' facilitator. She is the Lead Facilitator for Generations For Peace, hosting peace camps in the Middle East and Russia since 2008. In addition, Judy has facilitated several world conferences on sport, physical education, and women in sport. Judy was the first woman Chef de Mission in the Commonwealth Games and the first female President of a national CGA. She has received many awards for her involvement in Canadian sport, including Canadian Volunteer Sport Leader of the Year in 1995 and three-time member on the list of the 20 most influential women in Canadian sport. Judy was recently recognized by the Sport Alliance of Ontario as a founding member of the Wall of Honour.

102-3 Concorde Gate, Toronto ON M3C 3N7

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